



Complete Business Continuity Service

Two of Ireland's leading companies in their field, Glenbeigh Records Management (GRM) and supportIT have partnered to create a solution that enables organisations to continue operating in the event of an onsite disaster.

Whilst remote working can form part of a business continuity plan, GRM and supportIT both recognise that for many organisations there is no substitute for an office environment. With this in mind we have developed a business continuity offering that will get you back operating as soon as possible from dedicated office space in GRM's facility, with supportIT on hand to take care of your IT needs.



As a leading provider of records management services, GRM is in a position to securely store, scan and shred records during your stay at their facility. This stand-alone facility spans over 150,000 sq. ft. and is located on six acre site in Dublin 15 which has ample parking. It is protected by perimeter fencing, electric gates, remotely controlled barriers, internal and external CCTV, a Netwatch intruder detection, electronic keypads and an access control swipe card system. Within the facility there is a canteen and toilet facilities for all users.



supportIT will be on hand to manage your IT and disaster recovery needs. supportIT provide fully managed IT support and consultancy services to over 180 businesses and 2,500 users nationwide. Dedication, knowledge and trust are the main reasons why businesses choose supportIT as their IT solutions and support partner. They are a relationship driven organisation and work closely with every one of their clients to support and protect their infrastructure while providing solutions that are aligned with business and IT requirements.

Plan For The Unexpected and Ensure Business As Usual

We have developed a number of packages for you to choose from:

	Essential	Professional
Alternative Office		
Desks	✓	✓
Chairs	✓	✓
Utility Services		
Electricity	✓	✓
Fibre broadband	✓	✓
Phone line	✓	✓
Hardware		
PC at each desk	✓	✓
IP Phone at each desk	✓	✓
Shared Printer/Scanner	✓	✓
Availability (24/7)		
Opening hours (call-out fees for out-of-office hours)	8:30 am - 17:00 pm	8:30 am - 17:00 pm
IT Support		
IT Hardware & Communications Infrastructure	Provided by supportIT	Provided by supportIT
Disaster Recovery		
Disaster Recovery Environment	x	✓
Testing		
Testing of Business Continuity Facility	Annually	Bi-annually
Testing of Disaster Recovery Environment	x	✓

Benefits of a Business Continuity Service

- Achieve regulatory compliance
- Enable the recovery of critical systems
- Minimise the effect of a disruption
- Maintain continuity of operations and customer service
- Reduce the risk of financial loss
- Preserve brand image and company reputation
- Build customer confidence
- Gain competitive advantage

Optional Extras

- BCP Consultancy
- Secure Storage of Documents, Tapes and Servers



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